

There are a bunch of things you need to know about how things work in university – compared to your current school – so let's start by taking a closer look at your acceptance letter.

The most important information on the first page of the letter is your student ID number. Please use this whenever you interact with the staff at the University, and with your professors. It's going to make it a lot easier for us to find you in the system and to give you faster service, so keep this number close. After a few weeks, you're going to memorize it for sure.

Next, have a look at the second page, where you will see your Program Information. The key information here is your "Minimum Program Length" which is the number of credits required to complete your degree – it's based on the education system you are coming from.

You will also see that your admission status is probably "conditional" – which is the case for almost everyone – this means that your place at JMSB is reserved for you as long as you complete your present courses and meet the conditions listed here in your letter.

If you feel like maybe something might go wrong and you might not be able to meet these conditions, you should contact the admissions counsellor whose contact info is at the end of your letter.

The next thing I want to explain is the difference between "Exemptions", "Deficiencies" and "Transfer Credits" – Exemptions are equivalent courses that you completed in your previous studies, that have no credit value at university, but that allow you to access higher level courses at the university; Deficiencies are basic university courses that you will need to do as soon as possible in your first year – that you will get credit for once they're done; and Transfer Credits are courses you've completed already and that will count for transfer credit toward your program at JMSB.

Anything here that says "potential" basically just means that we see you're in the process of taking a class in your school that might count as an exemption or transfer credit at JMSB and we're waiting to see your grades. I will cover this in greater detail in later videos.

The last thing that I want you to remember in the acceptance letter is the contact information for your admissions counsellor – you can find this at the very end of the letter. This university staff member is responsible for your admission to JMSB, and you can contact them to discuss your exemptions, deficiencies and transfer credits – or any topics specific to your actual admission to the university. If you have questions about your program, your course selections or technical issues with the student portal, we have academic advisors and other specialists here to help you. I'll cover all this in greater detail in the next videos – stay tuned!